

IMPORTANT UTILITY DUE DATES ARE CHANGING

Beginning in October 2020, Cedarburg Light & Water will be changing billing periods and due dates for most of our customers. The intent of these changes is to align our purchase of wholesale energy with the retail sales that we charge you, our customer and minimize the fluctuations in the Power Cost Adjustment Clause (PCAC) that appear on your monthly bill.

The Power Cost Adjustment Clause (PCAC) allows electric utilities to make monthly adjustments to customer bills when costs for providing power are above or below the average cost authorized by the Public Service Commission (PSC). When power costs fluctuate, the PCAC allows bills to be adjusted accordingly.

NEW BILLING PROCEDURE

Beginning in November, due dates will become uniform for all customers, around the 27th of the every month. For most of our customers, that means that you will not receive an October bill. Over the course of the next five months, you may experience longer periods of service reflected on your monthly bills, but by no more than five additional days per month.

BUDGET/AUTO PAY CUSTOMERS

The planned shift may change the date of your automatic payment. Auto payments will be withdrawn around the 27th of each month, beginning in November 2020. Please review your payment due date!

TRANSITION SCHEDULE

Meter reading dates will be moved forward gradually over the next few months to eventually be reading closer to a calendar month. Below is the transition schedule:

Account Number	September Bill			November Bill			December Bill		
	Read Date	Bill Date	Due Date	Read Date	Bill Date	Due Date	Read Date	Bill Date	Due Date
010000 – 269999	9/14/2020	9/15/2020	10/5/2020	10/18/2020	11/9/2020	11/30/2020	11/21/2020	12/8/2020	12/28/2020
270000 – 569999	9/21/2020	9/22/2020	10/12/2020	10/25/2020	11/9/2020	11/30/2020	11/28/2020	12/8/2020	12/28/2020
570000 – 899999	9/28/2020	9/29/2020	10/18/2020	11/1/2020	11/9/2020	11/30/2020	12/1/2020	12/8/2020	12/28/2020
940000 – 969999	10/1/2020	10/5/2020	10/28/2020	11/1/2020	11/9/2020	11/30/2020	12/1/2020	12/8/2020	12/28/2020

CONTACT INFORMATION

More details are available on our website at cedarburglightandwater.org or give us a call at 262-375-7650.



At Cedarburg Light & Water, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

cedarburglightandwater.org (262) 375-7650

Shared strength through  WPPI Energy