

About Cedarburg Light & Water

We're very proud to have been providing utility services to the Cedarburg community for 117 years. We're not-for-profit, which means we work hard to keep costs down while continuing to deliver reliable, high-quality service for our customers. "Service" is our mission, not the need to pay out-of-town stockholders. Rates are kept low and savings are achieved in our community.

In 2018, Cedarburg consumers saved about \$175,000 in electric charges compared to rates paid in surrounding communities such as Grafton, Port Washington, West Bend and Milwaukee, helping to strengthen our local economy. A payment made to the City of Cedarburg by the utility of over \$765,000 in lieu of property taxes also helped reduce the local taxes paid by residents and businesses, further strengthening our local economy.

What does your ELECTRIC bill pay for?

75% pays for power generation & transmission.



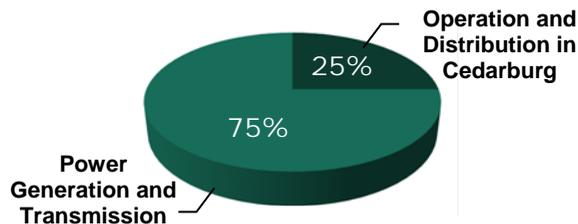
Electricity is generated at various locations in Wisconsin and delivered to Cedarburg over the state-wide transmission system. Some of the electricity is even generated outside of Wisconsin.

25% pays for operation of Cedarburg's electric utility and local distribution of power.



Once the electricity is delivered to Cedarburg, Cedarburg Light & Water Utility distributes the power to you and your neighbors via substations, poles and wires located in Cedarburg. Cedarburg Light & Water installs and maintains this equipment, and bills and collects from local consumers.

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ELECTRIC Rates for 2019

Will the electric rates you pay change in 2019?

Operation of Cedarburg's electric utility and local distribution of power. There will be no changes in your electric rates as a result of the cost to operate Cedarburg Light & Water and distribute power locally. The last local change became effective May 1, 2016.

Residential customers that choose not to have standard meter service on their premises will be charged a non-standard meter reading charge of \$11.23 per month.

Power generation & transmission. Changes in power generation and transmission costs will cause an approximate 1% increase on your electric bills in 2019. For the average residential customer (with a monthly energy usage of 700 kilowatt-hours), this means an extra \$0.83 per month. Your increase will be included in the line titled "Power Cost Adjustment" on your monthly bill, as this line item covers fluctuations in power generation and transmission costs that are not already included in the line titled "Energy Rate." The actual amount of increase will be influenced by a number of factors such as individual usage, generating fuel prices and weather.



Why do power generation and transmission costs increase?

Construction of new generation facilities, environmental upgrades to existing generation facilities, and transmission line projects throughout Wisconsin and the upper Midwest result in periodic cost increases. These efforts help ensure an adequate, safe and reliable power supply for Cedarburg and other Wisconsin consumers. Such increases have been modest since 2010.

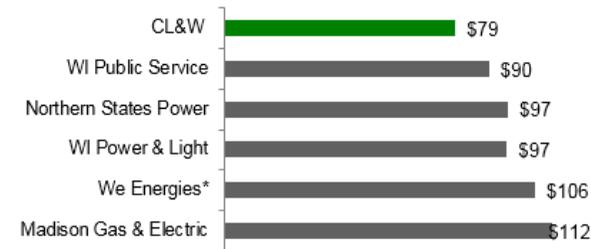
Through Cedarburg's ownership in WPPI Energy we will continue to identify ways to minimize these costs for our customers.

How do Cedarburg's ELECTRIC rates compare?

Even with the small increase in power generation and transmission costs described for 2019, Cedarburg Light & Water's electric rates will remain lower or very competitive with rates paid in other communities who get their electricity from private, investor-owned utilities, as shown in the chart below.

Average Monthly Residential Electric Bill Comparison

Based on monthly energy usage of 700 kWh and avg. costs from Dec 2017—Nov 2018



*We Energies serves most of southeastern Wisconsin including Grafton, Jackson, Milwaukee, Mequon, Port Washington, and West Bend.

This chart illustrates how the "average" residential customer's bill in Cedarburg compares to the amount charged by other utilities for the same usage. Rates in effect December 2017 and November 2018 were used to create the chart.

If you would like to compare your own electric bill, based on your own usage, check out the Electric Residential Monthly Bill Comparison provided on the Public Service Commission of Wisconsin's website at psc.wi.gov. Click on For Consumers and select Electric Bill Comparison.

Please note that the surrounding communities in southeastern Wisconsin receive their electric service from We Energies, which is listed as Wisconsin Electric Power Company on the bill calculator.

What does your WATER bill pay for?

100% of your water bill covers costs to run Cedarburg's water utility and deliver safe water to you via local wells, towers, reservoirs, and water main. Water is drawn from five deep wells and runs through a treatment process. It is tested regularly to ensure public safety. The water is stored in reservoirs and towers, and distributed to Cedarburg residents and businesses on demand.

What are the primary components on your water bill?

Individual Usage: Your particular pattern of water use impacts your costs. Many customers use more water during the summer months because of lawn sprinkling, car washing and watering of outdoor plants. Your usage is billed by the gallon.

Monthly Customer Charge: This fixed charge does not change when you use more or less water. Each customer pays a monthly customer charge for basic costs such as the cost to meter usage, bill charges and collect payments.

Monthly Fire Flow Capacity: This fixed charge does not change when you use more or less water. Each customer pays a monthly fire flow capacity charge for costs to over-size the community's water system, from the wells to the pipes in the ground (and everything in between like water towers, reservoirs and pumps). This over-sizing would not be needed for day-to-day water use, but is needed to ensure adequate water flow in the event the water system is used to fight a fire.

WATER Rates for 2019

Will the water rates you pay change in 2019?

No. The last change in water rates became effective January 1, 2015. There will be no change in 2019.

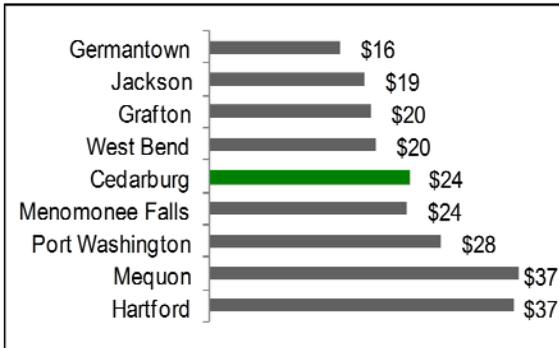
How do Cedarburg's WATER rates compare?

The chart shown here illustrates how the "average" residential customer's water bill in Cedarburg compares to the amount charged by other utilities in the area for the same usage. Rates in effect as of November 2018 were used to create the chart.

If you would like to compare your own water bill, based on your own usage, check out the bill calculator provided on the Public Service Commission of Wisconsin's website at psc.wi.gov. Click on For Consumers and select Water Bill Comparison.

Average Monthly Residential Water Bill Comparison

Based on monthly water usage of 4,700 gallons & 3/4" meter using rates in effect as of November 2018



Costs do not include "Public Fire Protection/Fire Flow Capacity Charge." In some communities, this is billed as part of the water bill; while in others, it is part of the property tax bill.

Sewer Rates for 2019

Billed by CL&W Utility on behalf of the City of Cedarburg Public Works & Sewerage Commission.

Will the sewer rates you pay change in 2019?

The 2019 sanitary sewer rate has changed. The monthly sewer connection fee of \$15.00 and the new sanitary sewer rate of \$5.40 per 1,000 gallons is effective as of January 1, 2019.

Does Cedarburg Light & Water provide sewer services and manage the sewer utility?

No. Sewer services are provided by the City of Cedarburg Water Recycling Department and rates are developed by the City of Cedarburg Public Works & Sewerage Commission. To minimize the cost of billing and collecting, charges for sewer services (disposal of liquid and solid waste through the public sanitary sewer system) are included on bills from Cedarburg Light & Water.

Do you pay sewer charges on every gallon of water used?

Not always. During the summer months (May through November), a "summer sewer maximum" is applied to residential customers' bills to minimize or avoid sewer costs from being billed on water that is used outdoors for lawn sprinkling, car washing and so on. A detailed explanation can be found under Customer Service/Rates, just click on the Sewer Rate Schedule hyperlink.

With approval from the Cedarburg Public Works & Sewerage Commission, business customers may also obtain a reduction in their sewer bill for water that is not deposited in the sanitary sewer system. To qualify, the proper plumbing and metering must be installed at the customer's expense and inspected by the City of Cedarburg.

What can you do to help lower your bill? How can we help?

One of the most important, immediate things you can do to help lower your utility bill is to use energy and water more efficiently to eliminate waste. This will help preserve our non-replenishable supply of natural resources, enable power suppliers to avoid or delay building expensive new power plants, lower exposure to the risk of costs associated with new environmental regulation, and avoid the need to drill more wells.

When it comes to saving energy and water, we're your local resource. Cedarburg Light & Water offers a number of energy efficiency and conservation programs for customers to help you lower your utility bills. For more information, stop in and see us, call 262-375-7650, or visit our website. You can also utilize resources available to you through our participation in Focus on Energy. Learn more about the Focus programs at focusonenergy.com or call 800-762-7077.

We are your local, not-for-profit public utility. Customer focused and here for you!

If you have any questions or concerns, please give us a call or stop in and see us.



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Shared strength through WPPI Energy

ANNUAL RATE UPDATE



Greetings!

With the new year upon us, we wanted to let you know that there will be no change in the local component of Cedarburg's electric and water rates in 2019. The City of Cedarburg Sewerage Commission has announced that there will be an increase in the sewer use charge and the monthly sewer connection fee.

Additional information on your rates can be found in this pamphlet. This information and more can be found on our website.

If you have any questions, or if we can be of assistance in any way, please feel free to give us a call or stop in and see us. We're right here in Cedarburg.

Thank you,

Dale Lythjohan, Manager

P.S. Check out our new online account management tool, MyAccount—view and pay your bill, track your usage and sign up for paperless billing, all from one convenient place. For more info, check out our website!